





# **Model Curriculum**

**QP Name: Tea Plantation Worker** 

QP Code: AGR/Q0502

Version: 3.0

NSQF Level: 3

Model Curriculum Version: 2.0

Agriculture Skill Council of India || Agriculture Skill Council of India (ASCI), 6th Floor, GNG Tower, Plot No. 10, Sector - 44





# **Table of Contents**

| Training Parameters  | 3  |
|--|----|
| Training Outcomes  | 5  |
| Compulsory Modules   | 5  |
| Module 1: Introduction to the role of a Tea Plantation Worker                        | 7  |
| Module 2: Process of assisting in propagating tea saplings in the nursery            | 8  |
| Module 3: Process of assisting in preparing the field and transplanting the saplings | 10 |
| Module 4: Process of assisting in maintaining the tea crop                           | 12 |
| Module 5: Process of assisting in harvesting and post-harvest management of tea crop | 14 |
| Module 7: Safety and emergency procedures  | 16 |
| Module 8: Employability Skills (30 hours)  | 17 |
| Annexure   | 19 |
| Trainer Requirements   | 19 |
| Assessor Requirements  | 21 |
| Assessment Strategy  | 22 |
| References   | 27 |
| Glossary   | 27 |
| Acronyms and Abbreviations   | 28 |





# **Training Parameters**

| Sector  | Agriculture  |
|---|--|
| Sub-Sector  | Agriculture Crop production  |
| Occupation  | Plantation Crops Cultivation   |
| Country   | India  |
| NSQF Level  | 3  |
| Aligned to NCO/ISCO/ISIC Code                       | NCO-2015/0501  |
| Minimum Educational Qualification and<br>Experience | Minimum Educational Qualification:<br>Grade 10<br>OR<br>Grade 8 with two years of (NTC/ NAC) after 8th<br>OR<br>Grade 8 pass and pursuing continuous schooling in regular<br>school with vocational subject<br>OR<br>8th grade pass with 2-year relevant experience<br>OR<br>5th grade pass with 5-year relevant experience<br>OR<br>Previous relevant Qualification of NSQF Level 2 with 1-year<br>relevant experience<br>OR<br>Previous relevant Qualification of NSQF Level 2.5 with 6<br>months' relevant experience |
| Pre-Requisite License or Training                   | NA   |
| Minimum Job Entry Age                               | 16 Years   |
| Last Reviewed On                                    | 24/02/2022   |
| Next Review Date                                    | 24/02/2025   |
| NSQC Approval Date                                  | 24/02/2022   |
| QP Version  | 3.0  |
| Model Curriculum Creation Date                      | 24/02/2022   |
| Model Curriculum Valid Up to Date                   | 24/02/2025   |
| Model Curriculum Version                            | 2.0  |

3 |Tea Plantation Worker





| Minimum Duration of the Course | 270 Hours |
|--------------------------------|-----------|
| Maximum Duration of the Course | 270 Hours |





## **Program Overview**

This section summarizes the end objectives of the program along with its duration.

#### **Training Outcomes**

At the end of the program, the learner should have acquired the listed knowledge and skills to:

- Describe the process of assisting in propagating tea saplings in the nursery.
- Describe the process of assisting in preparing the field and transplanting the saplings.
- Describe the process of assisting in maintaining the tea crop.
- Describe the process of assisting in carrying out harvesting and post-harvest management of tea crop.
- Describe the process of undertaking employability and entrepreneurial practices.
- Demonstrate various practices to maintain personal hygiene, cleanliness, and safety at the workplace.

#### **Compulsory Modules**

The table lists the modules and their duration corresponding to the Compulsory NOS of the QP.

| NOS and Module Details   | Theory<br>Duration | Practical<br>Duration | On-the-Job<br>Training Duration<br>(Mandatory) | On-the-Job Training<br>Duration<br>(Recommended) | Total<br>Duration |
|--|--------------------|-----------------------|--|--|-------------------|
| Bridge Module  | 05:00              | 00:00                 | 0:00   | 0:00   | 05:00             |
| Module 1: Introduction to the role of a Tea Plantation Worker  | 05:00              | 0:00                  | 0:00   | 0:00   | 05:00             |
| AGR/N0508 Assist in<br>propagating tea saplings in<br>the nursery<br>NOS Version- 2.0<br>NSQF Level- 3             | 15:00              | 10:00                 | 0:00   | 0:00   | 25:00             |
| Module 2: Process of<br>assisting in propagating tea<br>saplings in the nursery                                    | 15:00              | 10:00                 | 0:00   | 0:00   | 25:00             |
| AGR/N0509: Assist in<br>preparing the field and<br>transplanting the saplings<br>NOS Version- 2.0<br>NSQF Level- 3 | 20:00              | 40:00                 | 0:00   | 0:00   | 60:00             |
| Module 3: Process of<br>assisting in preparing the<br>field and transplanting the<br>saplings                      | 20:00              | 40:00                 | 0:00   | 0:00   | 60:00             |





| AGR/N0510: Assist in<br>maintaining the tea crop<br>NOS Version-2.0<br>NSQF Level- 3   | 20:00  | 40:00  | 0:00 | 0:00 | 60:00  |
|--|--------|--------|------|------|--------|
| Module 4: Process of assisting in maintaining the tea crop   | 20:00  | 40:00  | 0:00 | 0:00 | 60:00  |
| AGR/N0514 Assist in<br>carrying out harvesting and<br>post-harvest management<br>of tea crop<br>NOS Version-2.0<br>NSQF Level- 3 | 15:00  | 45:00  | 0:00 | 0:00 | 60:00  |
| Module 5: Process of<br>assisting in harvesting and<br>post-harvest management<br>of tea crop                                    | 15:00  | 45:00  | 0:00 | 0:00 | 60:00  |
| AGR/N9903 Maintain<br>health and safety at the<br>workplace<br>NOS Version- 3.0<br>NSQF Level-4                                  | 15:00  | 15:00  | 0:00 | 0:00 | 30:00  |
| Module 6: Hygiene and<br>cleanliness   | 03:00  | 03:00  | 0:00 | 0:00 | 06:00  |
| Module 7: Safety and<br>emergency procedures   | 12:00  | 12:00  | 0:00 | 0:00 | 24:00  |
| DGT/VSQ/N0101<br>Employability Skills<br>NOS Version-1.0<br>NSQF Level-2   | 30:00  | 00:00  | 0:00 | 0:00 | 30:00  |
| Module 8: Employability<br>Skills  | 30:00  | 00:00  | 0:00 | 0:00 | 30:00  |
| Total Duration   | 120:00 | 150:00 | 0:00 | 0:00 | 270:00 |





# **Module Details**

## Module 1: Introduction to the role of a Tea Plantation Worker

#### Bridge Module

#### **Terminal Outcomes:**

• Discuss the job role of a Tea Plantation Worker.

| Duration: 05:00   | Duration: 0:00                                 |
|---|--|
| Theory – Key Learning Outcomes  | Practical – Key Learning Outcomes              |
| <ul> <li>Describe the size and scope of the<br/>agriculture industry and its sub-<br/>sectors.</li> </ul> |  |
| <ul> <li>Discuss the role and responsibilities<br/>of a Tea Plantation Worker.</li> </ul>                 |  |
| <ul> <li>Identify various employment<br/>opportunities for a Tea Plantation<br/>Worker.</li> </ul>        |  |
| Classroom Aids  |  |
| Training Kit - Trainer Guide, Presentations, White  | eboard, Marker, Projector, Laptop, Video Films |
| Tools, Equipment and Other Requirements   |  |
| NA  |  |





### Module 2: Process of assisting in propagating tea saplings in the nursery Mapped to AGR/N0508 v2.0

#### **Terminal Outcomes:**

- Describe the process of preparing the planting material.
- Demonstrate the process of preparing the nursery bed.
- Demonstrate the process of raising the saplings.

| Duration: 15:00   | Duration: 10:00  |  |  |
|---|--|--|--|
| Theory – Key Learning Outcomes  | Practical – Key Learning Outcomes  |  |  |
| <ul> <li>Explain the effect of various climatic parameters on tea cultivation such as temperatures, intensity and distribution of precipitation, relative humidity etc.</li> <li>State various pests and diseases found in different agro-climatic regions, sources of their origin and their life cycles.</li> </ul> | <ul> <li>Demonstrate how to extract quality seeds or plant cuttings from a tea plantation.</li> <li>Demonstrate how to treat the seeds or plant cuttings as per the supervisor's instructions.</li> <li>Demonstrate the process of preparing the cuttings for vegetative propagation as directed by the</li> </ul> |  |  |
| <ul> <li>State the relevant biotic and abiotic<br/>stress factors such as temperature<br/>fluctuations, dry spells, heavy<br/>downpours, etc.</li> </ul>  | <ul> <li>Demonstrate the process of carrying out fumigation, solarisation or fertilisation to remove nematodes</li> </ul>  |  |  |
| • Explain the relevant measures to be taken to prevent and control pests and diseases in the nursery.   | <ul><li>and improve soil fertility.</li><li>Show how to mix the recommended guantity of sand in the soil and mulch</li></ul>   |  |  |
| <ul> <li>Describe the organic methods for the<br/>nursery cultivation of saplings.</li> </ul>   | the nursery bed as per the supervisor's instructions.  |  |  |
| <ul> <li>Describe the process of extracting<br/>quality seeds or plant cuttings from a<br/>tea plantation, treating them and the<br/>recommended conditions for storing<br/>them.</li> </ul>  | <ul> <li>Demonstrate the process of<br/>preparing the nursery bed and soil<br/>according to the selected tea variety<br/>through co-ordination with the<br/>supervisor.</li> </ul>   |  |  |
| <ul> <li>Describe the process of sampling and<br/>checking the nursery soil through an<br/>authorised lab to detect the presence<br/>of nematodes.</li> </ul>   | <ul> <li>Demonstrate how to prepare poly<br/>bags containing fertilised soil for<br/>planting the seeds.</li> </ul>  |  |  |
| <ul> <li>State the appropriate soil treatment<br/>to be carried out to remove<br/>nematodes and improve soil fertility.</li> </ul>  | <ul> <li>Demonstrate the process of sowing<br/>the seeds or cuttings at the<br/>recommended depth and density in<br/>the poly bags.</li> </ul>   |  |  |
| <ul> <li>Describe the process of preparing the<br/>nursery bed and other relevant<br/>preparations for raising tea saplings.</li> </ul>   | • Demonstrate the process of carrying out vegetative clonal propagation as per the supervisor's instructions.  |  |  |
| <ul> <li>Explain various practices to be<br/>followed for preventing water-</li> </ul>  | <ul> <li>Demonstrate the process of<br/>harvesting the saplings and</li> </ul>   |  |  |





| <ul> <li>logging in the nursery bed.</li> <li>State the recommended depth and density for sowing seeds and planting cuttings to ensure the healthy growth of saplings.</li> </ul> | acclimatising them at the recommended temperature for an appropriate duration. |  |  |
|---|--|--|--|
| <ul> <li>Explain the importance and ways of<br/>protecting the saplings from pests,<br/>disease and fluctuations in<br/>temperature.</li> </ul>                                   |  |  |  |
| <ul> <li>State the recommended temperature<br/>and humidity for storing the<br/>harvested saplings before being<br/>transplanted.</li> </ul>                                      |  |  |  |
| Classroom Aids  |  |  |  |
| Training Kit (Trainer Guide, Presentations). White  | board, Marker, Projector, Laptop   |  |  |
| Tools, Equipment and Other Requirements   |  |  |  |

Budding Knife, Grafting Knife, Dormant Scions, Tying Material such as Grafting Tape, Adhesive Tape, Electrician's Ber Tape or Rubber Strips





# Module 3: Process of assisting in preparing the field and transplanting the saplings

### Mapped to ARG/N0509 v2.0

#### **Terminal Outcomes:**

- Describe the process of assisting in preparing the field.
- Describe the process of assisting in transplanting the saplings.

| Duration: 20:00   | Duration: 40:00   |  |  |
|---|---|--|--|
| Theory – Key Learning Outcomes  | Practical – Key Learning Outcomes   |  |  |
| • Explain the importance of removing all the waste, debris, tree stumps and previous crop residues from the field during preparation.   | • Demonstrate how to remove all the waste, debris, tree stumps, weeds and previous crop residues from the field.  |  |  |
| <ul> <li>State the recommended organic or<br/>inorganic fertilisers to be applied to<br/>the soil to enhance the ratio of macro<br/>and micronutrients in it.</li> <li>Explain the importance and process<br/>of creating drains in the field for<br/>effective water drainage.</li> </ul>  | <ul> <li>Demonstrate the process of ploughing, harrowing and leveling the field using the relevant farm machineries and implements and as per the supervisor's instructions.</li> <li>Demonstrate the process of applying the recommended organic or</li> </ul>   |  |  |
| <ul> <li>Explain various challenges<br/>encountered in transplanting saplings<br/>and the appropriate methods to<br/>overcome them.</li> <li>State the recommended planting<br/>density to maintain while<br/>transplanting the tea saplings.</li> <li>State the immediate care that tea<br/>saplings need after being<br/>transplanted such as watering,<br/>fertilising, mulching, etc.</li> <li>Explain the importance and ways of<br/>protecting the saplings from strong<br/>winds, heavy rains and overexposure<br/>to heat.</li> </ul> | <ul> <li>inorganic fertilisers to the soil.</li> <li>Demonstrate the process of installing<br/>the appropriate irrigation or<br/>fertigation system for effective<br/>irrigation in the field.</li> <li>Show how to create drains in the field<br/>for effective water drainage and<br/>prevent waterlogging.</li> <li>Show how to create pits or trenches<br/>in the field according to the pit<br/>planting or trench planting method<br/>selected by the supervisor.</li> <li>Demonstrate the process of<br/>transplanting the saplings in the field<br/>as per the supervisor's instructions.</li> <li>Demonstrate the process of applying</li> </ul> |  |  |
|   | <ul> <li>fertilisers as directed by the supervisor.</li> <li>Demonstrate the process of applying mulch around the roots of the saplings to preserve the soil moisture and prevent weed growth.</li> </ul>   |  |  |

10 |Tea Plantation Worker





Training Kit (Trainer Guide, Presentations). Whiteboard, Marker, Projector, Laptop

Tools, Equipment and Other Requirements

NA





### Module 4: Process of assisting in maintaining the tea crop Mapped to AGR/N0510 v2.0

#### **Terminal Outcomes:**

- Describe the process of assisting in nutrient management.
- Describe the process of assisting in pest and disease management.
- Describe the process of assisting in irrigation and drainage management.
- Describe the process of assisting in weeding, pruning and training.
- Demonstrate various practices for effective resource optimisation.
- Demonstrate various waste management practices.
- Discuss ways to promote diversity and inclusion at the workplace.

| Duration: 20:00  | Duration: 40:00   |
|--|---|
| Theory – Key Learning Outcomes   | Practical – Key Learning Outcomes   |
| <ul> <li>Describe the soil sampling, packing<br/>and labelling process.</li> <li>Explain the importance of sampling<br/>and testing the soil regularly through<br/>an approved laboratory to ensure the<br/>crop receives the required nutrients.</li> </ul> | <ul> <li>Demonstrate the process of applying<br/>the recommended organic and<br/>inorganic fertilisers in the tea field<br/>using the foliar spray.</li> <li>Demonstrate the process of carrying<br/>out intercropping with suitable crops</li> </ul> |
| <ul> <li>Explain how to apply different types<br/>of organic and inorganic fertilisers to<br/>the tea field.</li> </ul>  | <ul><li>to promote the healthy growth of tea plants.</li><li>Demonstrate the process of applying</li></ul>  |
| <ul> <li>State the applicable fertilisation and<br/>irrigation schedule for tea crops.</li> </ul>  | the recommended treatment as per<br>the Integrated Pest and Disease<br>Management (IPDM) practices and  |
| <ul> <li>Explain the importance of checking<br/>the tea crop regularly to identify the<br/>signs of pest and disease infestation.</li> </ul>   | <ul> <li>supervisor's instructions.</li> <li>Prepare a sample record of pesticides, insecticides and other relevant treatments used on tea</li> </ul>   |
| <ul> <li>Explain the practice of intercropping<br/>to promote the healthy growth of tea<br/>plants.</li> </ul>   | <ul> <li>crops.</li> <li>Show how to irrigate the tea crop</li> </ul>   |
| <ul> <li>Explain the safe usage of the recommended herbicides and weedicides.</li> </ul>   | with the appropriate quantity of water as per the supervisor's instruction.   |
| <ul> <li>Describe different methods of<br/>training tea plants.</li> </ul>   | • Demonstrate the process of carrying out repair and maintenance of the   |
| <ul> <li>Explain the types and stages of<br/>pruning of tea plants, their purpose<br/>and methods.</li> </ul>  | irrigation or fertigation system<br>through co-ordination with the<br>supervisor.   |
| <ul> <li>Explain the benefits of resource<br/>optimisation.</li> </ul>   | <ul> <li>Demonstrate the process of applying<br/>the recommended herbicides and<br/>weedicides as per instructions.</li> </ul>  |
| <ul> <li>Explain the importance of recycling<br/>and disposing different types of<br/>waste as per the applicable</li> </ul>   | • Demonstrate how to remove weeds from the field following the  |





| <ul><li>regulations.</li><li>Explain the importance of inclusion of</li></ul> | recommended manual or mechanical method.  |
|---|---|
| all genders and People with Disability<br>(PwD) at the workplace.             | <ul> <li>Demonstrate the process of carrying<br/>out forking as per the supervisor's<br/>instructions.</li> </ul>                       |
|   | <ul> <li>Demonstrate how to prune the tea<br/>plants to remove dead and infested<br/>leaves and branches.</li> </ul>                    |
|   | • Show how to train the tea plants to ensure their desired growth.  |
|   | <ul> <li>Demonstrate various practices to<br/>optimise the usage of various<br/>resources such as water and<br/>electricity.</li> </ul> |
|   | <ul> <li>Demonstrate the process of recycling<br/>and disposing different types of<br/>waste appropriately.</li> </ul>                  |
|   | <ul> <li>Demonstrate appropriate verbal and<br/>non-verbal communication that is<br/>respectful of genders and disability.</li> </ul>   |
| Classroom Aids  |   |
| Training Kit (Trainer Guide, Presentations). Whitel                           | board, Marker, Projector, Laptop  |
| Tools, Equipment and Other Requirements                                       |   |
| NA  |   |





# Module 5: Process of assisting in harvesting and post-harvest management of tea crop

### Mapped to NOS AGR/N0514 v2.0

#### **Terminal Outcomes:**

- Demonstrate the process of assisting in harvesting tea leaves.
- Describe the process of assisting in carrying out post-harvest management.

Training Kit (Trainer Guide, Presentations). Whiteboard, Marker, Projector, Laptop

#### **Tools, Equipment and Other Requirements**

NA





#### Module 6: Hygiene and cleanliness

#### Mapped to NOS AGR/N9903 v3.0

#### **Terminal Outcomes:**

- Discuss how to adhere to personal hygiene practices.
- Demonstrate ways to ensure cleanliness around the workplace.

| Duration: 03:00   | Duration: 03:00  |  |  |
|---|--|--|--|
| Theory – Key Learning Outcomes  | Practical – Key Learning Outcomes  |  |  |
| <ul> <li>Explain the requirements of personal health, hygiene and fitness at work.</li> <li>Describe common health-related guidelines laid down by the organizations/ Government at the workplace.</li> </ul> | <ul> <li>Demonstrate personal hygiene practices to be followed at the workplace.</li> <li>Demonstrate the correct way of washing hands using soap and water, and alcohol-based hand rubs.</li> </ul> |  |  |
| <ul> <li>Explain the importance of good<br/>housekeeping at the workplace.</li> </ul>   | <ul> <li>Demonstrate the steps to follow to<br/>put on and take off a mask safely.</li> </ul>  |  |  |
| • Explain the importance of informing the designated authority on personal health issues related to injuries and infectious diseases.   | <ul> <li>Show how to sanitize and disinfect<br/>one's work area regularly.</li> </ul>  |  |  |
|   | <ul> <li>Demonstrate adherence to the<br/>workplace sanitization norms.</li> </ul>   |  |  |
|   | • Show how to ensure the cleanliness of the work area.   |  |  |
| Classroom Aids:   |  |  |  |
| Computer, Projection Equipment, PowerPoint F<br>Participant's Handbook.   | resentation and Software, Facilitator's Guide,   |  |  |

#### **Tools, Equipment and Other Requirements**

Personal Protective Equipment, Cleaning Equipment and Materials, Sanitizer, Soap, Mask





### Module 7: Safety and emergency procedures Mapped to NOS AGR/N9903 v3.0

#### **Terminal Outcomes:**

- Describe how to adhere to safety guidelines.
- Show how to administer appropriate emergency procedures.

| Duration: 12:00   | Duration: 12:00  |
|---|--|
| Theory – Key Learning Outcomes  | Practical – Key Learning Outcomes  |
| <ul> <li>List the Personal Protective<br/>Equipment (PPE) required at the<br/>workplace.</li> </ul>   | <ul> <li>Check various areas of the workplace<br/>for leakages, water-logging, pests,<br/>fire, etc.</li> </ul>  |
| <ul> <li>Describe the commonly reported<br/>hazards at the workplace.</li> </ul>  | <ul> <li>Demonstrate how to safely use the<br/>PPE and implements it as applicable<br/>to the workplace.</li> </ul>  |
| <ul> <li>Describe the hazards caused due to chemicals/ pesticides/ fumigants.</li> <li>Describe the basic safety checks to be done before the operation of any</li> </ul> | <ul> <li>Display the correct way of donning,<br/>doffing and discarding PPE such as<br/>face masks, hand gloves, face shields,<br/>PPE suits, etc.</li> </ul>  |
| <ul><li>equipment/ machinery.</li><li>Describe the common first aid procedures to be followed in case of</li></ul>  | <ul> <li>Sanitize the tools, equipment and machinery properly.</li> <li>Demonstrate the safe disposal of waste.</li> </ul>   |
| <ul> <li>emergencies.</li> <li>State measures that can be taken to prevent accidents and damage s at the workplace.</li> </ul>  | <ul> <li>Demonstrate procedures for dealing<br/>with accidents, fires and<br/>emergencies.</li> </ul>  |
| • Explain the importance of reporting details of first aid administered, to the reporting officer/ doctor, in accordance with workplace procedures.                       | <ul> <li>Demonstrate emergency procedures<br/>to the given workplace requirements.</li> <li>Demonstrate the use of emergency<br/>equipment in accordance with<br/>manufacturers' specifications and<br/>workplace requirements.</li> </ul> |
| <ul> <li>State common health and safety<br/>guidelines to be followed at the<br/>workplace.</li> </ul>  | <ul> <li>Demonstrate the administration of first aid.</li> <li>Prepare a list of relevant hotline/ emergency numbers.</li> </ul>   |
| Classroom Aids:   |  |

#### Tools, Equipment and Other Requirements

Personal Protective Equipment, First Aid Kit, Equipment used in Medical Emergencies.





#### Module 8: Employability Skills (30 hours) Mapped to NOS DGT/VSQ/N0101 v1.0

#### Duration: 30:00

#### **Key Learning Outcomes**

#### Introduction to Employability Skills Duration: 1 Hour

After completing this programme, participants will be able to: 1. Discuss the importance of Employability Skills in meeting the job requirements

#### **Constitutional values - Citizenship Duration: 1 Hour**

2. Explain constitutional values, civic rights, duties, citizenship, responsibility towards society etc. that are required to be followed to become a responsible citizen.

3. Show how to practice different environmentally sustainable practices

#### Becoming a Professional in the 21st Century Duration: 1 Hours

4. Discuss 21st century skills.

5. Display positive attitude, self -motivation, problem solving, time management skills and continuous learning mindset in different situations.

#### **Basic English Skills Duration: 2 Hours**

6. Use appropriate basic English sentences/phrases while speaking

#### **Communication Skills Duration: 4 Hour**

7. Demonstrate how to communicate in a well -mannered way with others.

8. Demonstrate working with others in a team

**Diversity & Inclusion Duration: 1 Hour** 

9. Show how to conduct oneself appropriately with all genders and PwD

10. Discuss the significance of reporting sexual harassment issues in time

#### **Financial and Legal Literacy Duration: 4 Hours**

11. Discuss the significance of using financial products and services safely and securely.

12. Explain the importance of managing expenses, income, and savings.

13. Explain the significance of approaching the concerned authorities in time for any exploitation as per legal rights and laws

#### **Essential Digital Skills Duration: 3 Hours**

14. Show how to operate digital devices and use the associated applications and features, safely and securely

15. Discuss the significance of using internet for browsing, accessing social media platforms, safely and securely

#### **Entrepreneurship Duration: 7 Hours**

16. Discuss the need for identifying opportunities for potential business, sources for arranging money and potential legal and financial challenges

**Customer Service Duration: 4 Hours** 





#### 17. Differentiate between types of customers

- 18. Explain the significance of identifying customer needs and addressing them
- 19. Discuss the significance of maintaining hygiene and dressing appropriately

#### **Getting ready for apprenticeship & Jobs Duration: 2 Hours**

- 20. Create a biodata
- 21. Use various sources to search and apply for jobs
- 22. Discuss the significance of dressing up neatly and maintaining hygiene for an interview
- 23. Discuss how to search and register for apprenticeship opportunities





# Annexure

### **Trainer Requirements**

| Trainer Prerequisites                   |  |                            |                                       |  |  |  |
|---|--|----------------------------|---------------------------------------|--|--|--|
| Minimum<br>Educational<br>Qualification | Specialization   | Releva<br>Experio<br>Years | nt Industry<br>ence<br>Specialization | Training<br>Experience<br>Years Specialization |  | Remarks  |
| 10th Class                              |  | 7                          | Tea<br>Plantation                     | 0  |  | Tea Plantation Worker<br>with 7 Years of experience<br>working with registered<br>Tea plantation after 10th<br>Pass  |
| 12th Class                              |  | 4                          | Tea<br>Plantation                     | 0  |  | Ex-Service-Man including<br>Ex-Paramilitary personnel:<br>Minimum Qualification is<br>10+2 with an Honourable<br>Discharge/ Pension. SSC<br>would consider a<br>relaxation/ waiver of<br>sector-specific experience<br>on a case-to-case basis.            |
| Diploma                                 | Agriculture<br>/Horticulture   | 3                          | Tea<br>Plantation                     | 0  |  |  |
| Graduate                                | Graduate in any<br>stream except<br>Agriculture/<br>Horticulture/<br>Botany/ Tea<br>Husbandry/<br>Technology | 2                          | Tea<br>Plantation                     | 0  |  | For the school Program<br>minimum qualification of<br>the Trainer should be<br>Graduate (Agriculture/<br>Horticulture/ Botany/ Tea<br>Husbandry/ Technology)<br>with minimum 3 years<br>Teaching experience (will<br>be considered industry<br>experience) |
| Graduate                                | Agriculture/<br>Horticulture/<br>Botany/ Tea<br>Husbandry/<br>Technology                                     | 1                          | Tea<br>Plantation                     | 0  |  |  |
| Post-Graduate                           | Tea<br>Husbandry &<br>Technology/<br>Horticulture/<br>Botany/ Tea<br>management                              | 0                          |                                       | 0  |  |  |





| Trainer Certification   |   |  |  |  |
|---|---|--|--|--|
| Domain Certification  | Platform Certification  |  |  |  |
| Certified for Job Role " <b>Tea Plantation Worker</b> ", mapped to QP: "AGR/Q0502, v3.0", Minimum accepted score is 80% | Recommended that the Trainer is certified for<br>the Job Role: "Trainer (Vet and Skills)", mapped<br>to the Qualification Pack: "MEP/Q2601, v2.0".<br>The minimum accepted score as per MEPSC<br>guidelines is 80%. |  |  |  |





### **Assessor Requirements**

| Assessor Prerequisites |  |                                 |   |                                   |                |  |
|------------------------|--|---------------------------------|---|-----------------------------------|----------------|--|
| Minimum<br>Educational | Specialization   | Relevant Industry<br>Experience |   | Training/Assessment<br>Experience |                | Remarks  |
| Qualification          |  | Years                           | Specialization  | Years                             | Specialization |  |
| Graduation             | B.sc<br>(Agriculture/<br>Botany/<br>Forestry/<br>Plantation<br>Horticulture and<br>other<br>related streams) | 5                               | Horticulture/Plant<br>ation/Forestry<br>production<br>activities and<br>related<br>experience | 0                                 |                | Practical skills and<br>knowledge<br>required in Tea<br>Plantation |
| Post<br>graduation     | Agriculture/<br>Botany/<br>Forestry/<br>Plantation<br>Horticulture and<br>other<br>related streams           | 2                               | Horticulture/Plant<br>ation/Forestry<br>production<br>activities and<br>related<br>experience | 0                                 |                | Practical skills and<br>knowledge<br>required in Tea<br>Plantation |
| PhD                    | Agriculture/<br>Botany/<br>Forestry/<br>Plantation<br>Horticulture and<br>other<br>related streams           | 1                               | Horticulture/Plant<br>ation/Forestry<br>production<br>activities and<br>related<br>experience | 0                                 |                | Practical skills and<br>knowledge<br>required in Tea<br>Plantation |

| Assessor Certification  |  |  |  |
|---|--|--|--|
| Domain Certification  | Platform Certification   |  |  |
| Certified for Job Role " <b>Tea Plantation Worker</b> ",<br>mapped to QP: "AGR/Q0502, v3.0", Minimum<br>accepted score is 80% | Certified for the Job Role: "Assessor (Vet and Skills)",<br>mapped to the Qualification Pack: "MEP/Q2701, v2.0",<br>with a minimum score of 80%. |  |  |





### **Assessment Strategy**

#### **Assessment System Overview**

In Agriculture Sector it is of ultimate importance that individuals dealing with crop production or livestock have the requisite knowledge and competencies to undertake the task. Based on the Assessment Criteria, SSC in association with empaneled AAs, define the test structure for the given job roles to cover the required skills and competencies. Assessment strategy consists of the following:

- 1. <u>Multiple Choice Questions</u>: To assess basic knowledge (Objective/Subjective)
- 2. <u>Viva:</u> To assess awareness on processes (Oral and/or written questioning)
- 3. <u>Practical:</u> To evaluate skills and identify competencies. (Observation)

Assessments for knowledge and awareness on processes may be conducted through 'real-time' internet-based evaluation or by conducting the same 'offline' through TABs. Skills and competencies are to be assessed by conducting 'practical' on the ground through qualified and ToA certified assessors.

An individual must have adequate knowledge and skills to perform a specific task, weightage for different aspects of the assessment is given as follows:

- Multiple Choice Questions: 20%-30%, depending on the specific QP
- Viva: 20%
- Practical: 50% 60% (Involves demonstrations of applications and presentations of procedures/tasks and other components)
- Assessment will be carried out by certified assessors through empaneled assessment partners. Based on the results of the assessment; ASCI will certify the learners/candidates

#### **Testing Environment**

Assessments are conducted on laptops, Mobiles and android tablets via both offline and online mode depending on the internet connectivity at the assessment location.

In remote locations/villages, assessments get delivered through tablets without the requirement of the Internet.

- Multilingual assessments (ASCI is conducting the assessments in 13 + languages pan India)
- Rubric driven assessments in Practical/Viva sections and responses recorded accordingly
- All responses, data, records and feedback are stored digitally on the cloud
- Advanced auto-proctoring features photographs, time-stamp, geographic-tagging, toggle- screen/copy-paste disabled, etc.
- Android-based monitoring system
- End to end process from allocation of a batch to final result upload, there is no manual intervention





- Assessment will normally be fixed for a day after the end date of the training / within 7 days of completion of training.
- Assessment will be conducted at the training venue
- The room where assessment is conducted will be set with proper seating arrangements with enough space to curb copying or other unethical activities
- Question bank of theory and practice will be prepared by ASCI /assessment agency and approved ASCI. Only from approved Question Bank assessment agency will prepare the question paper. Theory testing will include multiple-choice questions, pictorial questions, etc. which will test the trainee on his theoretical knowledge of the subject.
- The theory, practical and viva assessments will be carried out on the same day. In case of a greater number of candidates, the number of assessors and venue facilitation be increased and facilitated

|                    |                           | Assessment                        |  |
|--------------------|---------------------------|-----------------------------------|--|
| Assessment<br>Type | Formative or<br>Summative | Strategies                        | Examples   |
| Theory             | Summative                 | MCQ/Written exam                  | Knowledge of facts related to the job role and functions. Understanding of principles and concepts related to the job role and functions   |
| Practical          | Summative                 | Structured<br>tasks/Demonstration | Practical application /Demonstration /Application tasks  |
| Viva               | Summative                 | Questioning<br>and Probing        | Mock interviews on the usability of job<br>roles/advantages /importance of adherence to<br>procedures. Viva will be used to gauge trainee's<br>confidence and correct knowledge in handling<br>the job situation |

The question paper is pre-loaded in the computer /Tablet and it will be in the language as requested by the training partner.





### **Assessment Quality Assurance framework**

#### Assessment Framework and Design:

Based on the Assessment Criteria, SSC in association with AAs will define the test structure for the given roles to cover the required skills and competencies. ASCI offer a bouquet of tools for multidimensional evaluation of candidates covering language, cognitive skills, behavioural traits and domain knowledge.

**Theoretical Knowledge** - Item constructs and types are determined by a theoretical understanding of the testing objectives and published research about the item types and constructs that have shown statistical validity towards measuring the construct. Test item types that have been reported to be coachable are not included. Based on these, items are developed by domain experts. They are provided with comprehensive guidelines of the testing objectives of each question and other quality measures.

**Type** – Questions based on Knowledge Required, Case-based practical scenario questions and automated simulation-based questions.

**Practical Skills** - The practical assessments are developed taking into consideration two aspects: what practical tasks is the candidate expected to perform on the job and what aspects of the job cannot be judged through theoretical assessments. The candidates shall be asked to perform either an entire task or a set of subtasks depending on the nature of the job role

Type – Standardized rubrics for evaluation against a set of tasks in a demo/practical task

**Viva Voce** - Those practical tasks which cannot be performed due to time or resource constraints are evaluated through the viva mode. Practical tasks are backed up with Viva for thorough assessment and complete evaluation

**Type** – Procedural questions, dos and don'ts, subjective questions to check the understanding of practical tasks.

The assessor has to go through an orientation program organized by the Assessment Agency. The training would give an overview to the assessors on the overall framework of QP evaluation. The assessor shall be given a NOS and PC level overview of each QP as applicable. The overall structure of assessment and objectivity of the marking scheme will be explained to them. The giving of marks will be driven by an objective framework that will maintain the standardization of the marking scheme.

#### Type of Evidence and Evidence Gathering Protocol:

During the assessment the evidence collected by AAs and ASCI are:

- GeoTagging to track ongoing assessment
- AA's coordinator emails the list of documents and evidence (photos and videos) to the assessor one day before the assessment. The list is mentioned below:
  - $\circ$  Signed Attendance sheet
  - $\circ~$  Assessor feedback sheet
  - Candidate feedback sheet





- Assessment checklist for assessor
- Candidate Aadhar/ID card verification
- Pictures of the classroom, labs to check the availability of adequate equipment's and tools to conduct the training and assessment
- Pictures and videos of Assessment, training feedback and infrastructure.
- Apart from the Assessor, a Technical assistant is popularly known as Proctor also ensures the proper documentation and they verify each other's tasks.
- To validate their work on the day of the assessment, regular calls and video calls are done.
- On-boarding and training of the assessor and proctor are done on a timely basis to ensure that the quality of the assessment should be maintained.
- Training covers the understanding of QP, NSQF level, NOS and assessment structure

#### Methods of Validation

- <u>Morning Check (Pre-Assessment)</u>: Backend team of AA calls and confirms assessor/technical SPOC event status. Assessor/Technical SPOC are instructed to reach the centre on time by 9:30 AM / as decided with TC and delay should be highlighted to the Training Partner in advance.
- <u>Video Calls</u>: Random video calls are made to the technical SPOC/assessor so as to keep a check on assessment quality and ensure assessment is carried out in a fair and transparent manner
- <u>Aadhar verification</u> of candidates
- <u>Evening Check (Post Assessment)</u>: Calls are made to the ground team to ensure the event is over by what time and the documentation is done properly or not.
- <u>TP Calling</u>: To keep a check on malpractices, an independent audit team calls the TP on a recorded line to take confirmation if there was any malpractice activity observed in the assessment on part of the AA/SSC team. If calls are not connected, an email is sent to TP SPOC for taking their confirmation
- <u>Video and Picture Evidence</u>: Backend team collects video and pictures for assessment on a real-time basis and highlights any issue such as students sitting idle/ trainer helping the candidates during the assessment.
- <u>Surprise Visit:</u> Time to time SSC/AA Audit team can visit the assessment location and conduct a surprise audit for the assessment carried out by the ground team.
- <u>Geo Tagging</u>: On the day of the assessment, each technical SPOC is required to login into our internal app which is Geotagged. Any deviation with the centre address needs to be highlighted to the assessment team on a real-time basis.

#### Method for assessment documentation, archiving, and Access:

- ASCI have a fully automated result generation process in association with multiple AAs
- Theory, Practical and Viva marks form the basis of the results and encrypted files generated to avoid data manipulation. All responses were captured and stored in the System with Time-Stamps at the end of AAs and SSC. NOS-wise and PC-wise scores can





be generated.

- Maker Checker concept: One person prepares the results and another audit result which is internally approved by AA at first and then gets vetted at the end of SSC
- All softcopies of documents are received from the on-ground tech team over email. The same is downloaded by our internal backend team and saved in Repository. The repository consists of scheme-wise folders. These scheme-wise folders have two job rolespecific folders. These specific folders have Year wise and Month wise folders where all documents are saved in Batch specific folders. All Hard copies are filed and stored in the storeroom.

#### Result Review & Recheck Mechanism -

- Time-stamped assessment logs
- Answer/Endorsement sheets for each candidate
- Attendance Sheet
- Feedback Forms: Assessor feedback form, Candidate feedback form, TP feedback form
- The results for each of the candidates shall be stored and available for review (retained for 5 years/ till the conclusion of the project or scheme)





# References

### Glossary

| Term                     | Description   |
|--------------------------|---|
| Declarative<br>Knowledge | Declarative knowledge refers to facts, concepts and principles that need to be known and/or understood in order to accomplish a task or to solve a problem.   |
| Key Learning<br>Outcome  | The Key learning outcome is the statement of what a learner needs to know,<br>understand and be able to do in order to achieve the terminal outcomes. A<br>set of key learning outcomes will make up the training outcomes. Training<br>outcome is specified in terms of knowledge, understanding (theory) and<br>skills (practical application). |
| (M) TLO                  | On-the-job training (Mandatory); trainees are mandated to complete specified hours of training on-site  |
| OJT (R)                  | On-the-job training (Recommended); trainees are recommended the specified hours of training on-site   |
| Procedural<br>Knowledge  | Procedural knowledge addresses how to do something, or how to perform a task. It is the ability to work or produce a tangible work output by applying cognitive, affective or psychomotor skills.   |
| Training Outcome         | The Training outcome is a statement of what a learner will know,<br>understand and be able to do upon the completion of the training.   |
| Terminal Outcome         | The Terminal outcome is a statement of what a learner will know,<br>understand and be able to do upon the completion of a module. A set of<br>terminal outcomes help to achieve the training outcome.   |





### **Acronyms and Abbreviations**

| Term | Description                              |
|------|--|
| AGR  | Agriculture                              |
| IPDM | Integrated Pest and Disease Management   |
| NOS  | National Occupational Standard (s)       |
| NSQF | National Skills Qualifications Framework |
| OJT  | On-the-job Training                      |
| PwD  | People with Disability                   |
| PPE  | Personal Protective Equipment            |
| QP   | Qualifications Pack                      |